

Before You Start

As part of your Annual Return, you are required to upload workforce information about your provider and services using a set of pre-defined templates.

All templates that apply to your provider and its associated services are available via the 'Workforce Templates' menu.

Important

* You must only use the templates provided within the 'Workforce Templates' menu.

* Only the templates provided will be accepted.

* Completed templates must be uploaded to the relevant sections of your return.

The information you upload will be checked and verified. You will not be able to successfully submit your Annual Return until all required templates have been uploaded and verified.

Please select the language(s) you want to publish the Annual Return in.

If you are a provider who provides or is working towards providing an 'Active Offer' of the Welsh Language, you may wish to complete and submit your Annual Return in both languages. If you select 'Both' all free text questions within the return will be displayed in both Welsh and English. You will be required to enter both the Welsh and English text into the corresponding answer box allowing you to publish the return in both languages.

If you select 'English' all free text questions will be displayed in English only.

If you select 'Welsh' all free text questions will be displayed in Welsh only.

Note: You are able to change the language of publication at any point prior to submission.

In which language(s) do you want to publish the Annual Return?	English
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Provider Details

Provider Information to be published

The following information relates to information CIW held about this provider and its associated services on the 31 March 2026.

This section has been completed for you. There are no actions to complete. This information displayed will be included in the published Annual Return.

Provider name:	Young Foundations Limited
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The provider was registered on:	21/11/2022
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The following lists the provider conditions:	There are no imposed conditions associated to this provider
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The regulated services delivered by this provider were:	Oaklea Grange	
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Oaklea Grange	
Service Type	Care Home Service
Type of Care	Childrens Home
Approval Date	21/11/2022
Responsible Individual(s)	Lynette Edwards-Allen
Manager(s)	Becky Farmer
Maximum number of places	7
Service Conditions	A maximum of 7 individuals can be accommodated at this service. The responsible individual for this service is Lynette Edwards-Allen

Provider Profile

We want to ensure the information held by CIW on the legal register is accurate and up to date. Please check the following information about the provider and answer all questions.

Provider Name	Young Foundations Limited
Is the Provider Name correct?	Yes
<p>Note: If the name of the provider has changed due to a change of legal entity, you must contact the CIW Registration Team immediately on 0300 7900 126 and select Option 1, when prompted to do so.</p>	

Registered Company Number	05029887
Is the Registered Company Number correct?	Yes

Registered provider's primary address:	Mental Health Care Uk, Alexander House Highfield Park, Denbigh, LL16 4LU
Is the registered provider's address correct?	Yes
<p>Note: If the address of the organisation has changed due to a change of legal entity, please contact the Registration Team on 0300 7900 126 and select Option 1, when prompted to do so.</p>	

The information displayed below details your service provider's contact details and preferred language of communication. Please check the information held by CIW is correct.

Please Note: If the information is incorrect you will be unable to edit this information directly here. Please answer 'No' to 'Are the provider telephone number, email address and preferred language of communications correct?' and follow the onscreen instructions to update your provider profile.

Provider Telephone Number	01824 790600
Provider Telephone Number	info@youngfoundations.com
Do you agree to receive correspondence and legal notices via this e-mail address?	Yes
Preferred language of communication for telephone calls	English
Preferred language of written communication (including emails and letters)	English
Website address	youngfoundations.com
Are the provider telephone number, email address and preferred language of communications correct?	Yes

The following sets out a list of organisation officers associated with your organisation as registered with Companies House i.e. Directors, Trustees.

	Niall Kelly (Director) David Roach (Director) David Roach (Director) Lynette Edwards-Allen (Director) Paul Heffernan (Director) Lynette Edwards-Allen (Director)
Is the list of organisational officers correct?	Yes

Details of Holding Company

Name of Holding Company	MRA UK INVESTMENTS LIMITED
Company Number	11399150
Holding Company address	Alexander House Highfield Park, Denbigh, LL16 4LU
Is the holding company address correct?	Yes

The following sets out the conditions that CIW have imposed upon your registration. Imposed conditions are in addition to the standard conditions for example reduced capacity numbers.

The conditions imposed upon the service provider	There are no imposed conditions associated to this provider
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Is the above information correct?	Yes
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The following lists all regulated services the service provider is registered to provide

Name of Service	1st Line of Address	Service Type
Oaklea Grange	Oaklea Grange	Care Home Service

Is the list of regulated services correct?	Yes
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Training and Workforce Planning

Information about training and workforce planning.

Please Note! When adding information to text fields, please ensure that you do not include any inflammatory language, personal data or information about individual people by which they can be identified, either by name or any other identifying factors. For guidance on what is personal data and identifying factors, please see the guidance on the [Information Commissioner website](#).

Describe the arrangements in place during the last financial year for identifying, planning and meeting the training needs of staff employed by the service provider.

If available, this field has been pre-filled with last year's Annual Return data. Please review the information and make any necessary changes.

Every staff member has an individual work force development plan which will be completed as part of the probation review and reviewed within the appraisal process. There are mandatory development such as registration with Social Care Wales and completion of the Level 3 qualification if required – we will also look at reviewing potential Foundations For Safer care instructors, level 4 / 5 diplomas and any training, development the individual staff member feels would be beneficial.

Describe the arrangements in place during the last financial year for the recruitment and retention of staff employed by the service provider.

If available, this field has been pre-filled with last year's Annual Return data. Please review the information and make any necessary changes.

Position are advertised through numerous job sites and where necessary recruitment agents are utilised to support vacant posts. Safer recruitment process is followed as per company policy. Pay uplifts have been implemented. Staff wellness plans are embedded in the home. This is the responsibility of the individuals to look at what support they need to help keep a positive mindset – the wellness plan is introduced at induction and will be reviewed through supervisions throughout the year

People at the provider

Use this section to upload the workforce information about people who work at the provider. It is important that the workforce information you provide is only about those people working in Wales.

The templates you must use are available from 'Workforce Templates' under the 'Help and Support' menu. Only these templates will be accepted when submitting workforce information about people who work at the provider.

Please upload the workforce information for this provider	MAY 2026 ciw_ar2026_providerworkforce_nonla_en.xlsx
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Service Profile

Service Details

We want to ensure the information held by CIW on the legal register is accurate and up to date. Please check the following information about the service and answer all questions.

Name of Service	Oaklea Grange
Is the registered service name correct?	Yes
The number of people you are registered to provide care and support for:	7
Is the number of people you are registered to provide care and support for correct?	Yes

Primary address from where the service is being delivered from is:	Oaklea Grange, Sandy Lane, Wrexham, LL12 9RP
Is the registered service address correct?	Yes

The information displayed below details your service's contact details, agreed consent and preferred language of communication. Please check the information held by CIW is correct.

PLEASE NOTE: if the information is incorrect you will be unable to edit this information directly here. Please answer 'No' to 'Are the service's contact details, agreed consent and preferred language of communication correct?' and follow the onscreen instructions to update your service profile.

Service Telephone Number	01978423166
Service Telephone Number	info@youngfoundations.com
Website address	www.youngfoundations.com
What is the main language through which the service is provided?	English
Are the service's contact details, agreed consent and preferred language of communication correct?	Yes

People At The Service

List of the designated Responsible Individual(s) for this regulated service.

Responsible Individual(s)	Lynette Edwards-Allen
Are the Responsible Individuals correct?	Yes

List of service manager(s) for this regulated service

Service Managers	Becky Farmer
Are the service managers correct?	Yes

The total number of full time equivalent posts at the service (as at 31 March)	19
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Use this section to upload the workforce information about people who work at this service.

The templates you must use are available from 'Workforce Templates' under the 'Help and Support' menu. Only these templates will be accepted when submitting workforce information about people who work at the service.

Please upload your complete 'Service Workforce'	ciw_ar2026_serviceworkforce_en (1).xlsx
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Statement of Purpose

<p>We have introduced new categories of care. To ensure our records are accurate and up to date, we are asking you to review and resubmit this information as part of the Annual Return data collection..</p> <p><i>This information is used in the CIW directory to help people find appropriate care services.</i></p>	
The most recent Statement of Purpose was submitted to CIW on	27/03/2026
Does CIW currently have your most up to date Statement of Purpose?	Yes

Service Provision

People Supported

How many people in total did the service provide care and support to during the last financial year?	10
As per your condition of registration, this service is registered to accommodate the following number of people at this service:	7
How many places were occupied on 31 March?	7
How many places were unoccupied on 31 March?	0
How many people resident at the service on 31 March were aged:	
0-17 years	7
18-64 years	0
65+ years	0
Is the age breakdown shown above correct?	Yes
How many people resident at the service on 31 March were of the following sex?	
This should relate to the sex recorded on a legal document of the resident such as a birth certificate, Gender Recognition Certificate, or passport.	
Male	1
Female	6
Is the sex breakdown shown above correct?	Yes

How many people resident at the service on 31 March were of the following ethnic group?

This should relate to the ethnic group or background that best describes the resident, with the following providing further details on each ethnic group:

- White
 - Welsh, English, Scottish, Northern Irish or British
 - Irish
 - Gypsy or Irish Traveller
 - Roma
 - Any other White background
- Mixed/Multiple Ethnic Groups
 - White and Black Caribbean
 - White and Black African
 - White and Asian
 - Any other Mixed or multiple ethnic background
- Asian/Asian British
 - Indian
 - Pakistani
 - Bangladeshi
 - Chinese
 - Any other Asian background
- Black/Black British/Caribbean/African
 - Caribbean
 - African
 - Any other Black, Black British, or Caribbean background
- Other ethnic group
 - Arab
 - Any other ethnic group

White	6
Mixed/Multiple Ethnic Groups	1
Asian/Asian British	0
Black/Black British/Caribbean/African	0
Other ethnic group	0
Is the ethnic group breakdown shown above correct?	Yes

The number of people requiring 24hr care or are subject to Deprivation of Liberty Safeguards(DoLS). This information will not be included in the published Annual Return.

Number of people assessed as requiring 24hr nursing care during the last financial year	0
The number of people subject to Deprivation of Liberty Safeguards (DoLS) as at 31 March, where the authorisation has been granted?	1

Fees Charged

The minimum weekly fee payable during the last financial year?	4940
The maximum weekly fee payable during the last financial year?	6409
If you wish to add further detail or comment regarding the scale of charges please do so below	

Complaints

Service complaints and arrangements for consulting people who use the service

Total number of formal complaints made during the last financial year	0
Number of active complaints outstanding	0
Number of complaints upheld	0
Number of complaints partially upheld	0
Number of complaints not upheld	0
Is the information about complaints correct?	Yes

Please Note! When adding information to text fields, please ensure that you do not include any inflammatory language, personal data or information about individual people by which they can be identified, either by name or any other identifying factors. For guidance on what is personal data and identifying factors, please see the guidance on the [Information Commissioner website](#).

What arrangements were made for consulting people who use the service about the operation of the service during the last financial year?.

If available, this field has been pre-filled with last year's Annual Return data. Please review the information and make any necessary changes.

Online quality of care questionnaire's which looks at the well being of the children and staff.

Training needs, reflective consultation's on what's gone well and what we could do better, Management support and supervisions and feedback questionnaire's on training delivered.

The RI is routinely physically available and will speak to the children and staff team during visits to ensure the opportunity to raise concerns is available.

House meetings capture the children's voice, and the independent visitor will also speak to the children and care team during their visits, which is evidenced in their reports.

Service Environment

Food hygiene provision. This information will not be included in the published Annual Return.

Are you registered as a food business with your local authority? Yes

What FSA rating has been obtained by the service? 5

Statement of Compliance

Set out your statement of compliance with regulations made under section 27(1) of the Regulation and Inspection of Social Care (Wales) Act 2016 (the 2016 Act) by selecting the most appropriate statement.

Inspected - Delivering Quality Care

During the reporting period, Care Inspectorate Wales visited our service. We're proud their findings show we provide safe, effective, and supportive care for the people who use our services, meeting the required standards under section 27(1) of the Regulation and Inspection of Social Care (Wales) Act 2016.

We also carry out regular reviews to make sure the care and support we offer continues to meet people's needs and helps them achieve positive outcomes.

In accordance with the Regulated Services (Annual Returns) (Wales) Regulations 2017 only the Responsible Individual designated for the Service can complete the Service Declaration. Where this is not possible, then another Responsible Individual within the Service Provider (or another organisational officer not designated as the RI) will need to indicate this fact within the Service Declaration for that Service. Online assistants are not permitted to complete the declarations.

If for any reason you are unable to complete the declaration section e.g. there are no Responsible Individuals or organisation officers associated to the service with the requisite permissions, please contact the support team on 0300 7900 126 and select Option 4, when prompted to do so

Please Note! The declaration for this service has been completed. You will be required to complete the declaration again if any details change within your Annual Return.



I declare that I have read and agree with the information contained in this Annual Return relating to the service for which I have been designated as the Responsible Individual

IMPORTANT

This PDF provides an opportunity to review the content of your draft Annual Return before formal submission. The Annual Return is only deemed as submitted once the 'Declare and Submit' section of the webform has been completed and the return formally submitted.